

April 2019

## Changes to School Dinners – Booking System and Price Increase

### Price Increase

As from Monday 29<sup>th</sup> April 2019 the price of school dinners will increase to £2.30 per meal and juice boxes will increase to 40p. We, as a school, would like to keep the school dinners as affordable as possible, but due to the rising produce prices, we have no alternative but to increase the cost of the dinners/drinks. We do, however, believe that we continue to offer a good, nutritious and value for money meal at this price.

### Booking System Alteration

As from Monday 29<sup>th</sup> April 2019 there will also be a change to the way you book and pay for your child's/children's meal. This change is due to the increasing time spent managing debts for school dinners and to give you more control over what your child eats at school. From this date, you will be need to log in to the same system you already use to pay for your school dinners to book and pay for your dinner options in advance. In order to have a school meal you must book and pay for your choice at the same time. If you have not booked / paid in advance your child will not have access to a meal and you must send them in with a packed lunch.

You will have until midnight the night before each school day to book your child's meal but it **cannot** be booked and paid for on the day. You may choose to book and pay for dinners daily, weekly or termly in advance. If your child is off sick or doesn't have a meal that you have already paid for due to unavoidable circumstances, your account will be amended and credit will be added to your account.

- Packed lunches – Parents of children who bring in a packed lunch can also log in and choose a packed lunch option for each day so we are aware they are not in need of a school dinner.
- Free school meals – Parents of children that are entitled to a free school meal can book a meal in exactly the same way but no payment will be requested at the time of booking.
- Paying via paypoint slips – You can still choose to pay using the barcode slip at participating retailers but you will need to top up your account using the slip in advance of booking your meals to ensure there is sufficient credit on your account to pay for the meals you have booked. Please note: This could take several days to be applied to your account so you will need to add the payment well in advance.

Attached to this letter you will find instructions for the new way of booking your child's school dinners online and a copy of the school menu. If you have any queries, please do not hesitate to contact the school office.

Kind regards,

Ludlow Junior School